



430 S. Billings Blvd. Billings, Montana 59101  
1-800-345-1754 [www.hansers.com/warranty](http://www.hansers.com/warranty)

Hanser's RO #: \_\_\_\_\_

**BUYER LIMITED WARRANTY**  
**Warranty Length: 1 year or 50,000 Miles**  
**RETAIL**

**Owner Vehicle Information**

Date Installed \_\_\_\_\_  
Owner \_\_\_\_\_  
Address \_\_\_\_\_  
Phone \_\_\_\_\_  
City/State/Zip \_\_\_\_\_

VIN \_\_\_\_\_  
Odometer \_\_\_\_\_  
License # \_\_\_\_\_  
Year/Make/Model \_\_\_\_\_  
Installer RO # \_\_\_\_\_

Installer Shop Name \_\_\_\_\_

TERMS: The full terms of this Limited Warranty appear below:

1. WARRANTY: Hanser Transmission and Automotive Co., Inc. will hereon be referred to as 'Hanser's. Hanser's warrants its remanufactured automatic transmissions ("Product") against defects in workmanship or materials **from the date of installation**, for one (1) year or 50,000 miles, whichever occurs first. Hanser's will replace or repair, at its discretion, the failed Product, with a remanufactured Product. **This Limited Warranty applies only to the Product referenced above. By purchasing this transmission, Buyer accepts and agrees to comply with the terms of this Limited Warranty. Any repairs or replacements will not extend the Warranty. THIS WARRANTY IS NONTRANSFERRABLE.**

2. WHAT IS NOT COVERED:

A. Damage to the transmission case due to installation. B. Damage caused by any other part or external part failure. C. Damage caused by (1) overheating; (2) accident; (3) abuse or an operation for which it was not designed; (4) damage resulting from external components not included in the sale; (5) lack of fluids or lubricants; (6) alterations of the vehicle; (7) altering either the power train or suspension system from the original manufacturer's specifications; (8) improper installation; (9) towing or hauling in excess of manufacturer's specifications (**refer to vehicle owner's manual**); (10) incidental or consequential damages including but not limited to, lost profits, sales or income, injury to person or property, damage from fluids or other substances, towing charges, lift, dock, or storage fees, telephone calls, substitute transportation or lodging, unauthorized repairs, **or shipment of transmission cores to and from suppliers** (some states do not allow the exclusion or limitation of consequential damages, so the above limitation or exclusion may not apply to you).

3. ADDITIONAL WARRANTY LIMITATIONS:

A. If the vehicle's odometer stops working or is changed at any time after Product installation, the Limited Warranty reverts to six (6) months parts and labor. B. If external accessory parts supplied by Hanser's that are not Hanser's products, including but not limited to, external harnesses, solenoids, or sensors fail, the Limited Warranty reverts to six (6) months or 12,000 miles, whichever occurs first, for parts and labor. C. If vehicles are rented, commercial, police, taxi, ambulance, snow removal, off-highway, recreational vehicle, or one (1) ton or larger non-computer controlled vehicles, the Limited Warranty reverts to six (6) months or 12,000 miles whichever occurs first, for parts and labor. **D. Any vehicle that is modified from original equipment, including but not limited to, high performance chips, suspension modifications, and over-sized tires will void this Limited Warranty.**

4. OBTAINING WARRANTY SERVICE: To receive Limited Warranty service, **Buyer must obtain prior authorization from Hanser's before any work begins.** Hanser's will not pay for parts, labor, or any other charges associated with repairs undertaken without prior authorization. If Buyer cannot return to the installer's shop, Hanser's will refer Buyer to a Hanser's approved vendor in Buyer's locale for diagnosis and/or repair. Hanser's will not pay for repair in Alaska, Hawaii, or anywhere else outside the continental United States, or Canada. An authorization number issued by Hanser's must be obtained prior to making repairs or replacing goods, or the Limited Warranty will be invalid.

5. PAYMENT OF CLAIMS: Hanser's may require the Buyer to pay for such work and submit a written claim along with a list of the alleged defective parts, shipped prepaid mail to Hanser's for review and determination of eligibility. Buyer can send such documents to: 430 S. Billings Blvd. Billings, Montana 59101.

6. MAINTENANCE REQUIREMENTS:

A. **Mandatory Transmission Check: Buyer must return to place of installation or a Hanser's approved repair facility to have the transmission checked within fifteen (15) days after installation. Buyer is responsible for obtaining the inspection and shall pay all inspection charges if applicable.** B. Check the transmission fluid and pan for leaks by visually looking under the vehicle every time Buyer gets fuel for the first sixty (60) days. C. Replace the transmission fluid and filter (where applicable) within one (1) year of installation. D. Observe proper maintenance procedures included, but not limited to, changing or calibrating as applicable, the filter lubrication, throttle cable adjustment, computer control adjustments, etc. as recommended by the original manufacturer.

7. INSTALLER OBLIGATIONS: **Updated scanners and computer flashing capabilities are required to install most transmissions. Do not attempt to install without updated scanners or computer flashing, or this will VOID the Limited Warranty. If Installer does not have an updated scanner or computer flashing system, the vehicle must be towed to Hanser's or a Hanser's approved vendor that has the capabilities to reprogram (flash). Transmission coolers and lines must be correctly cleaned. Failure to do the following will VOID the Limited Warranty: (1) cooler lines are cleaned by a hot oil flusher for one (1) to three (3) hours; (2) radiator/cooler is pulled and cleaned at a professional radiator repair facility, and cooler lines are pressure cleaned of debris; (3) install new radiator/cooler, and cooler lines are pressure cleaned of debris.** By the act of installing this Product, the Product ("Installer") accepts the responsibility for defects caused by their workmanship or materials furnished as part of this sale. Installer agrees to repair defects without charge to the Buyer at their facility or pay for repairs at an approved Hanser's vendor within the terms of this Limited Warranty. Hanser's will not pay for defects caused by dirty or improper installation, or the failure to fill unit with specified fluid. Hanser's will not pay for labor on a gasket kit or other accessory parts purchased with transmission as part of installation. **Hanser's and Installer are separate entities and their position in this Limited Warranty does not make either party liable for the other party's responsibilities. If you have any questions about installation, adjustments, or you need any technical assistance, call 1-800-345-1754.**

**If you are not a licensed repair facility or an ASE certified mechanic and you wish to install a Hanser's transmission, you must receive prior authorization or this warranty will be void.**

8. WARRANTY LIMITS: A. Buyer agrees that Hanser's has no expressed Limited Warranty, verbal or otherwise, anything other than what appears in this Limited Warranty. **ALL WARRANTIES EXPRESSED OR IMPLIED FOR THE PRODUCT INCLUDING, BUT NOT LIMITED TO, WARRANTY PERIOD SET FORTH HEREIN AND NO WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WILL APPLY AFTER SUCH PERIOD.** Some states do not allow limitations on how long an implied Limited Warranty lasts, so the above limitation may not apply to you. This Limited Warranty shall be interpreted under the laws of the State of Montana. B. Buyer's exclusive remedy against Hanser's for breach of contract or Limited Warranty for defects in Hanser's workmanship or material shall be for the repair or replacement at Hanser's rebuild center in Billings, Montana. Buyer may be responsible for shipment. Hanser's and Installer may refund their respective portions of the full amount originally charged in lieu of all claims otherwise due claimant under the terms of this Limited Warranty. C. No benefits or remedies are available under this Limited Warranty while the invoice for the Product or related services remains unpaid.

9. LEGAL RIGHTS: This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

I, \_\_\_\_\_, have read, understand, and accept this Limited Warranty.  
Buyer or Authorized Agent

Limited Warranty validated by: \_\_\_\_\_

Installing Shop Representative: \_\_\_\_\_