

Owner/Vehicle Information

Owner: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_  
Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_  
Date Installed \_\_\_\_\_ Year/Make/Model: \_\_\_\_\_  
License #: \_\_\_\_\_ Odometer: \_\_\_\_\_  
VIN: \_\_\_\_\_  
Transmission Serial Number: \_\_\_\_\_ Trans ID: \_\_\_\_\_  
Installer RO#: \_\_\_\_\_ Installer Shop Name: \_\_\_\_\_

**TERMS:**

1. **WARRANTY:** Hanser Automotive Co. dba *Hanser's* warrants its rebuilt automatic transmission ("Product") against defects in workmanship or materials to the vehicle owner in which the product is installed ("Buyer"), from the date of installation, for 1 year or 12,000 miles, whichever occurs first, for parts. Hanser's will replace or repair, at its option, the failed Product, with a remanufactured product.

This Limited Warranty applies to the Product and items directly related to it as identified on the Installer Repair Order referenced above. By purchasing this transmission, Buyer accepts and agrees to comply with the terms of this Limited Warranty. Any repairs or replacements will not extend the Warranty.

2. **WHAT IS NOT COVERED:** **A.** Damage to the transmission case due to installation **B.** Damage caused by any other part or external part failure **C. If you are not a licensed repair facility or an ASE certified mechanic and you wish to install a Hanser's transmission, you must receive prior authorization or this warranty will be void.** **D.** Damage caused by (1) overheating; (2) accident; (3) abuse or an operation for which it was not designed; (4) damage resulting from external components not included in the sale; (5) lack of fluids or lubricants, etc.; (6) alterations of the vehicle, altering either the **power train or suspension system** from the original manufacturer's specifications; (7) improper installation; (8) towing or hauling in excess of manufacturer's specifications (refer to the vehicle owners manual) **E.** Incidental or consequential damages including, but not limited to (1) lost profits, sales or income; (2) injury to person or property; (3) damage from fluids or other substances; (4) towing charges; (5) lift, dock or storage fees; (6) telephone calls; (7) substitute transportation, lodging, etc; or (8) unauthorized repairs. Some states do not allow the exclusion or limitation of consequential damages, so the above limitation or exclusion may not apply to you.

3. **LIMITATIONS:** Additional warranty limitations: **A.** If the vehicle's odometer stops working or is changed at any time after product installation, the Limited Warranty reverts to 6 months parts. **B.** If external accessory parts supplied by Hanser's that are not Hanser's products, including, but not limited to, external harnesses, solenoids or sensors fail, the Limited Warranty reverts to 3 months or 4,000 miles, whichever occurs first, for parts. **C.** If vehicles are rented, commercial, police, taxi, ambulance, snow removal, off-highway, recreational vehicle, or 1 ton or larger non-computer controlled vehicles, the Limited Warranty reverts to 3 months or 4,000 miles, whichever occurs first, for parts. **D.** Any vehicle that is modified from original equipment, including but not limited to high performance chips, suspension modifications and oversized tires will void this warranty.

4. **OBTAINING WARRANTY SERVICE:** To receive Warranty service, **Buyer must obtain prior authorization from Hanser's before any repair work begins.** Hanser's will not pay for parts, labor or any other charges associated with repairs undertaken without prior authorization.

If Buyer cannot return to the Installer's shop, Hanser's will refer Buyer to a Hanser's approved vendor in Buyer's locale for diagnosis and repair. Hanser's will not pay for repair in Alaska, Hawaii, anywhere else outside the Continental United States, or Canada. An authorization number issued by Hanser's must be obtained prior to making repairs or replacing goods or the warranty claim will be invalid. To obtain performance of this warranty or to obtain additional information, contact Hanser's at 430 S. Billings Blvd., Billings, MT 59101, or call 1-888-376-5024.

5. **PAYMENT OF CLAIMS:** Hanser's will provide a replacement part at no cost, excluding freight, fluids, and labor.

6. **MAINTENANCE REQUIREMENTS:** Buyer must do the following or the Limited Warranty is void: **A.** Mandatory Transmission Check: Buyer must return to place of installation or a Hanser's approved repair facility to have the transmission checked within fifteen (15) days after installation. Buyer is responsible for obtaining the inspection and shall pay all inspection charges if applicable. **B.** Check the transmission fluid and pan for leaks by visually looking under the vehicle every time Buyer gets fuel for the first sixty (60) days. **C.** Replace the transmission fluid and filter (where applicable) within one (1) year of installation. **D.** Observe proper maintenance procedures including, but not limited to, changing or calibrating as applicable, the filter lubrication, throttle cable adjustment, computer control adjustments, etc. as recommended by the original manufacturer.

7. **INSTALLER OBLIGATIONS:** The Product Installer ("Installer"), by the act of installing this Product, accepts responsibility for defects caused by his/her workmanship or materials furnished as part of this sale. Installer agrees to repair defects without charge to the Buyer at his/her facility or pay for repairs at an approved Hanser's vendor within the terms of this Warranty. Hanser's will not pay for defects caused by: (1) dirty or improper installation; (2) failure to install supplied fluid filter per instructions; or (3) failure to fill unit with specified fluid. Hanser's will not pay labor on a gasket kit or other accessory parts purchased with transmission as part of installation. Hanser's and Installer are separate entities and their position in this Warranty does not make either party liable for the other party's responsibilities; (4) If you have any questions about installation, adjustments, or you need any technical assistance, call 1-888-376-5024.

8. **WARRANTY LIMITS:** **A. Buyer Agrees that Hanser's has made no expressed Warranty, verbal or otherwise, other than appears in this Limited Warranty. ALL EXPRESSED AND IMPLIED WARRANTIES FOR THE PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH HEREIN AND NO WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WILL APPLY AFTER SUCH PERIOD.** Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This Warranty shall be interpreted under the laws of the State of Montana. **B.** Buyer's exclusive remedy against Hanser's for breach of contract or warranty for defects in Hanser's workmanship or material shall be for the repair or replacement at Hanser's rebuild center in Billings, Montana. Buyer may be responsible for shipment. Hanser's and Installer may refund their respective portions of the full amount originally charged in lieu of all claims otherwise due claimant under the terms of this Limited Warranty. **C.** No benefits or remedies are available under this Limited Warranty while the invoice for the Product or related services remains unpaid.

9. **LEGAL RIGHTS:** This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Warranty read and accepted by: (X) \_\_\_\_\_  
(Buyer or Authorized Agent)

Warranty validated by: (X) \_\_\_\_\_  
(Installing Shop Representative)

Installer Signature: (X) \_\_\_\_\_  
(I have read and understood section #2 & #7)